APP-004: Updating AutoFlex Connect

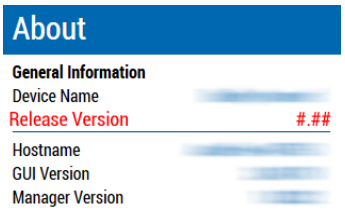
There are two methods for updating AutoFlex Connect. Choose the one that will work the best for you.

- The **automatic update method** is for controls that **have Internet access**. This method allows you to download and install the update at the control.
- The **manual method** is for controls that **do not have Internet access**, or do not want to use the automatic method. You download the update files at a computer that has Internet access and then copy them to the USB drive. You take the USB drive to the control and install the update.

Automatic update method

1. Log into the AutoFlex Connect.
2. Press the main menu [≡] and then **Administration**.
3. On the Admin Panel, press **Diagnostics**.
4. Press **Check Updates** and then **Yes**.
   The system should find and download the update file. When finished, it will display the message **Update Ready!**
5. Press **Close**.
6. Press **Install Updates** and then **Yes**.
   The update process starts. The update can take several minutes, depending how many modules there are.
7. After the update has completed, press the main menu and then **About**.
8. Verify that the version highlighted is the number you are expecting. For example, if you are updating to version 4.03, the **#.##** should be 4.03.

   If the version is ***lower*** than the one you expected, repeat the update procedure, starting at step 1.
9. Log into the control and verify everything works properly.



Manual update method

There are different update files for AutoFlex Connect II and AutoFlex Connect III. Make sure you choose the correct link when downloading the files.

1. Eject and remove the PHASON USB drive from the AutoFlex Connect you want to update.
   a. At the AutoFlex Connect, press the main menu [≡] and then **Administration**.

b. On the Admin Panel, press **Diagnostics**.

c. Press **Eject USB** and then press **Yes**.

d. Wait for the message to the display that says it is safe to remove the USB drive. **DO NOT press Okay.**

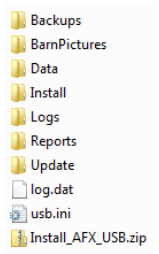
e. If your control is an **AutoFlex Connect II**, remove **only the drive that DOES NOT have the WARNING label**.

2. At a computer that has Internet access, download the update file using the link for your control model:

   - **AutoFlex Connect II:** phason.ca/AFX/Install_AFX_USB.zip
   - **AutoFlex Connect III:** phason.ca/AFX3/Install_AFX_USB.zip

3. Copy the update file to the USB drive.

   a. Plug the USB drive from the AutoFlex Connect into a USB port on the computer. In Windows Explorer, you should se as PDF e a list of files and folders like the one shown.



   b. Right-click the new update file and then select **Copy**.

   c. Right-click the USB drive and then select **Paste**.

      NOTE: There might already be a file called `Install_AFX_USB.zip` on the USB drive.
      Copy the new file **over the existing one**.

   d. After the file has finished copying, right-click the USB drive and then select **Eject**.

   e. Unplug the USB drive from your computer.

4. Update AutoFlex Connect.

   a. Plug the USB drive into the AutoFlex connect, in the same place you removed it from.

   b. Press **Okay** on the **It is now safe to remove…** message.

   c. At the Diagnostics panel, press **Check Updates** and then **Yes**.
      The system should find the update on the USB drive and display the message *Update Ready!*

   d. Press **Close**.

   e. Press **Install Updates** and then **Yes**.
      The update process starts. The update can take several minutes, depending how many modules there are.

5. After the update has completed, log into the control and verify everything works properly.